HOUSTON ENDOWMENT

GRANTEE GUIDE TO: Applications in GivingData

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ACCOUNT ACTIVATION & SIGNING IN

Invitation Email

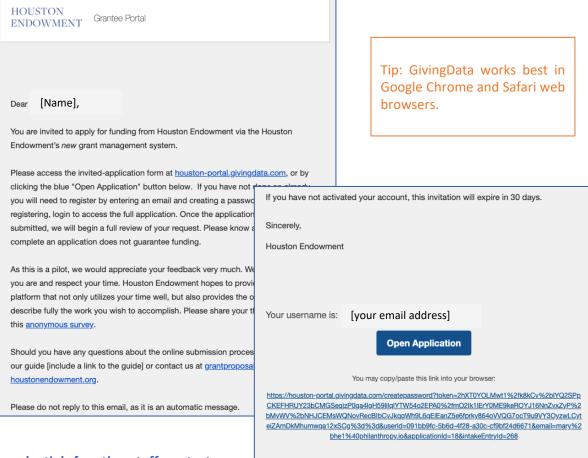
You will receive an email from our new grants management system, GivingData, inviting you to submit an application via the grantee portal. Please add mail@givingdata.com and noreply@givingdata.com to your email safe list/favorites to ensure that you receive the invitation and other communications.

Follow the link in the email by clicking the blue **Open Application** button or by copying and pasting the URL below the button into your web browser. The URL is specific to your user. (Do not copy the URL in this guide.) Note that Chrome and Safari are recommended.

If you have previously registered, you can log in and proceed to the application section.

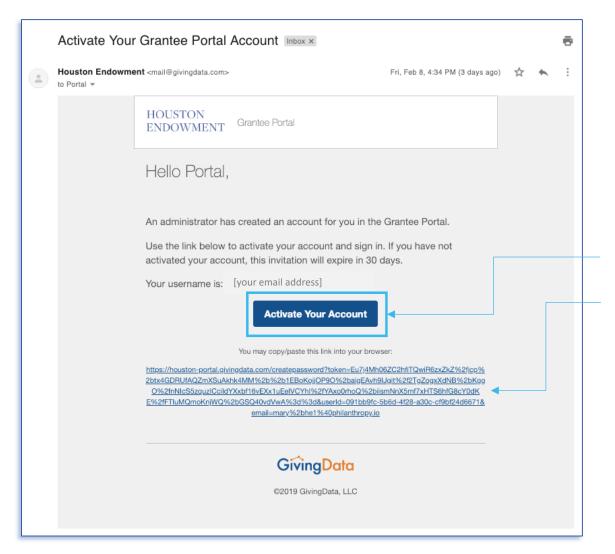
If you have not registered, you can do so now. (See page 5 for instructions.)

If you require assistance or additional log in credentials for other staff, contact grantsupport@houstonendowment.org or call (713) 238-8150.



Giving Data
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Account Activation Email



You may receive an email inviting you to activate your grantee portal account.

From the email, you can click the **Activate Your Account** button to go directly to the link.

If the button does not work, copy the URL listed in blue and paste it into a browser. (Do not copy the URL shown in this guide.)

Tip: GivingData works best in a Google Chrome or Safari web browser.

Create a Password

When you visit the URL included in the email, you will be prompted to create a password, as depicted in the image below.

Your username is your email address to which the invitation was sent.

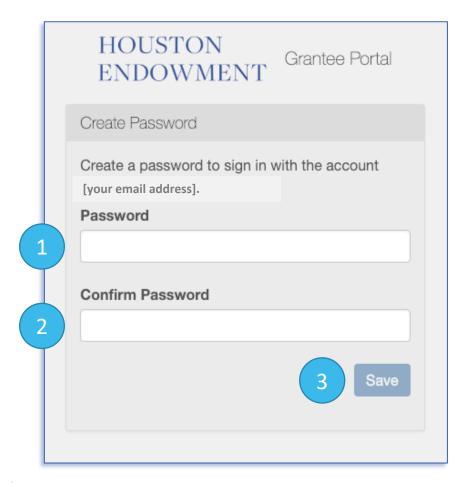
Before creating a password, please note password requirements:

- At least 6 characters long.
- A special character (!, @, #, &, \$, %, etc.).
- A number.
- A lower case letter.
- An upper case letter.
- Case-sensitive.

Once you have a password that complies with the requirements:

- 1. **Enter the password** in the first box.
- 2. **Retype** the password in the second box to confirm it.
- 3. Click Save.

If the password you attempt to create does not comply with the requirements, the field will be highlighted in red and a popup containing the requirements will display. Edit your password until it complies. You will only be able to click **Save** and complete this step when your password meets the requirements.



Sign In

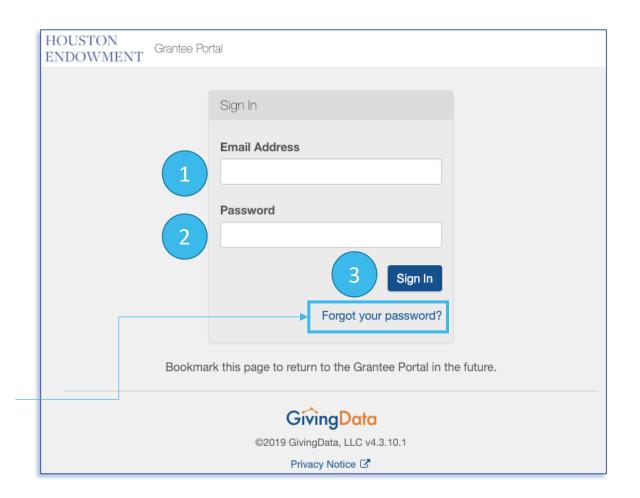
Once you have successfully created a password, a Sign In page will appear.

To sign-in:

- 1. Enter your **Email Address**.
- 2. Enter your Password.
- 3. Click Sign In.

Tip: Bookmark the Sign In page so you can easily return to it: houston-portal.givingdata.com.

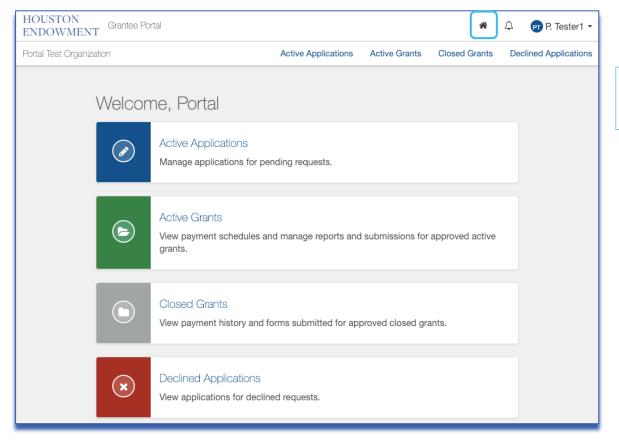
Forgot your password? If you forget your password, click this link.
A new screen will appear, where you can enter your email address and receive an email that contains a link to reset your password.

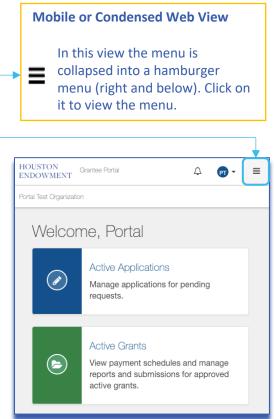


Grantee Portal Home

Upon login, you will see the **Home page**. Click **(**Home) at any time to return to this view.

Mobile device? This is a responsive platform, which means that the view will change as you shrink your browser window or if you are viewing it on your mobile device. The layout might look slightly different, but it will have the same functionality that is available in an expanded-web view.

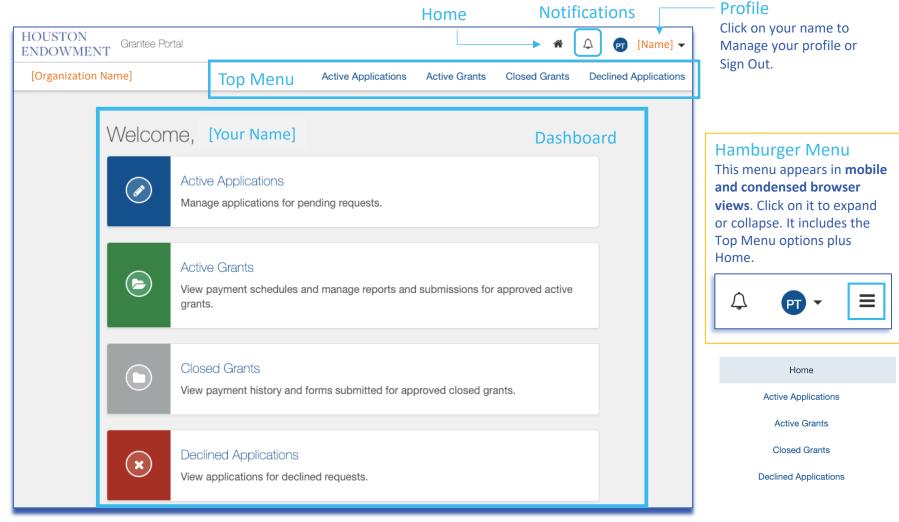




GRANTEE PORTAL OVERVIEW

Grantee Portal Home

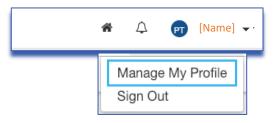
Upon log in, you will first see the **Home page**. You can access everything you need from this page. The key areas of the Home page are highlighted below. Click **(Home)** an to return to this view.

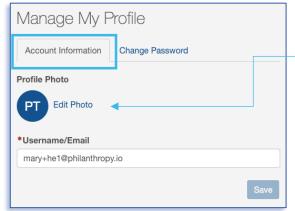


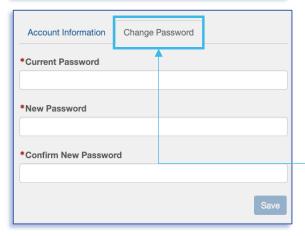
Legend of System Icons

•	I		T.,
	Home: clicking on this icon will take you to the home view.	■ 1/7	Hamburger Menu drawer: click it to expand and view the steps menu. Click again to hide.
\triangle	Notifications: clicking on this icon will display a list of notifications (if any).	8	Question mark: click to display a description or instructional text.
=	Hamburger Menu: Click to expand and view a menu. Click again to hide.		Incomplete Step
	Active Applications		Completed Step
	Active Grants		Flagged Step
	Closed Grants		Pencil: click to edit a field.
×	Declined Applications	• • •	Progress Indicator: In a modal (which is like a pop-up widow), this will indicate how many steps and which step you are on.

Manage My Profile







From the top menu, click on your name to expose a dropdown menu, then select Manage My Profile. The page has two tabs: Account Information and Change Password.

Account Information

Username/Email: Delete the existing information and type the username you prefer to use in the text field. Use this when you next login.

Profile Photo: To add or edit a photo, click **Edit Photo**.

An Edit Profile Photo modal will appear. **Drag** a file into the upload box **or** click **Select File** to choose a file. Once a file is successfully uploaded, it will appear in preview. You can drag, expand, and move the display area.

To delete the profile photo, click the red **Delete Profile Photo** button.

Once you have chosen the display area, click **Save**.

Change Password

To change your password, select this tab. Then enter your Current Password, followed by the new password twice. (Refer to password guidelines on page 4.) Click **Save** to save your changes.

Photo Modal Window



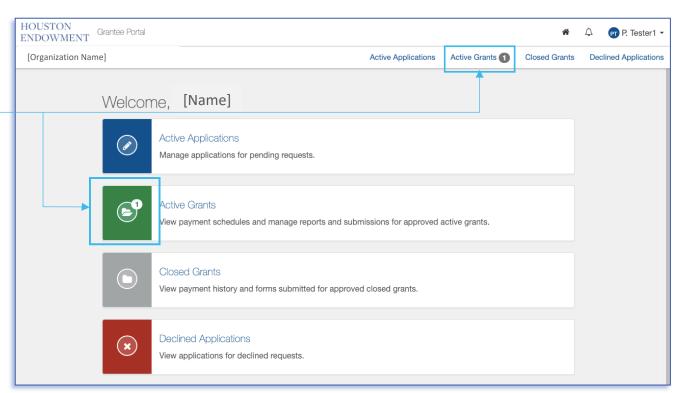
Navigation

Use the menus (Top, Dashboard, and Hamburger) to navigate throughout the portal. Each menu displays the same options. Click on the title or an icon to access the corresponding section of the portal (i.e., clicking Active Grants will take you to the Active Grants section). Within sections and forms, you will find hyperlinks and buttons to help you navigate. Keep in mind that the hamburger menu will only display on mobile devices or condensed-browser views.

Alert Badges

The portal uses an alert badge system to indicate how many items you have in each category. In the example (right), a 1 appears in both the Top Menu and on the icon on the Dashboard to indicate there is one (1) Active Grant.

This can help you focus in on where you might need to review information or complete forms.



« Back to Active Grants

Open Report

Hyperlinks and Buttons

Within each section and its corresponding forms (i.e. Applications and Reports), you will find hyperlinked text (top left) and buttons (lower left) with clear descriptions to help you navigate between pages.

Sections

Active Applications

If you have any pending requests for funding currently in the system, they will be listed here. Click this section to view the list and navigate to application forms.

Active Grants

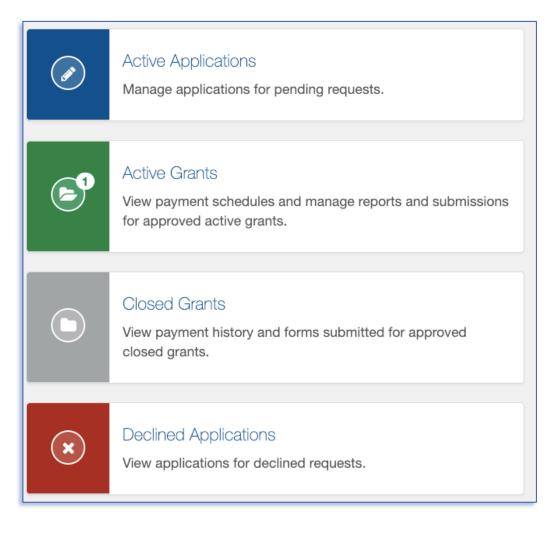
If you have any approved, active grants, they will be listed here. From the list view, you can navigate to view grant details. Detail view pages include general information, payment information, and forms related to the grant. Please note, grants submitted and approved in our previous system may have abbreviated information available.

Closed Grants

If you have previously approved and now closed grants, they will be listed here. Please note, grants submitted and approved in our previous system may have abbreviated information available.

Declined Applications

If you have submitted any applications that have been declined, they will be listed here.



Form Basics

Applications and Report forms are used to request information using the following field types:

- Number
- Text
- Check box
- Paragraph with rich text

- Date
- Dropdown select
- Upload

Required Fields

Fields marked with red asterisks (*) are required and must be complete for a form to be submitted. If you leave a required field blank, you may see this error:

• Required.

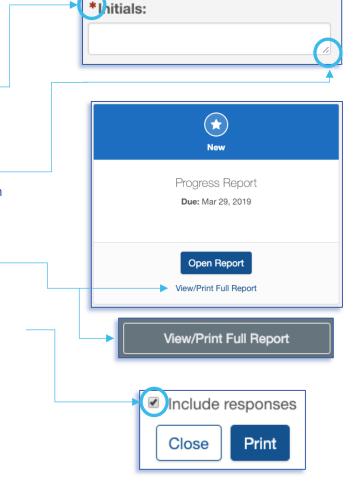
Field Expansion

Some text and paragraph fields have diagonal lines in their bottom right corners. You can click and drag these marks to expand the field.

View/Print Full Form (Report or Application)

Each form gives you the option (from the tile and from the steps menu within) to View/Print the Full Form. Upon clicking the text or button, a modal will appear. Scroll to view all fields.

- Include/Exclude Responses: You will have the option to view the form with or without responses. Tick the box at the bottom of the modal to include or exclude responses.
- Print: To print, select the Print button from the bottom of the modal.
- Close: To exit the modal, click the Close button at the bottom or the X at the top right of the modal.



Field Types: Number, Text, and Check box

Number

Number fields are not specially marked in a way that distinguishes them from text fields. However, as you start to complete the field, the prompt will indicate if it is a number field by asking for a numeric value.

*Grant funds received from Houston Endowment this past year:

h

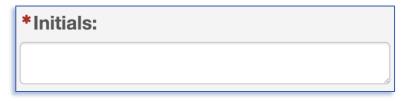
Number format is not valid. Valid format: 123

If you try to enter letters into a number field, you will get an error message in red (depicted above). If this occurs, delete the content and enter numbers.

Do not use symbols such as commas or periods as separators. This field only accepts whole numbers.

Text

The standard text field is a blank white box in which you can enter letters, numbers and characters. A text field is an indication that the response is meant to be short. (Paragraph fields are used for prompts that require longer responses.)



Check box

This type of field is exactly as it sounds: a box to be checked or unchecked. Click on the box to check or uncheck it as needed.

attest that I am authorized to submit this report on behalf of this organization.

Field Type: Paragraph with rich text

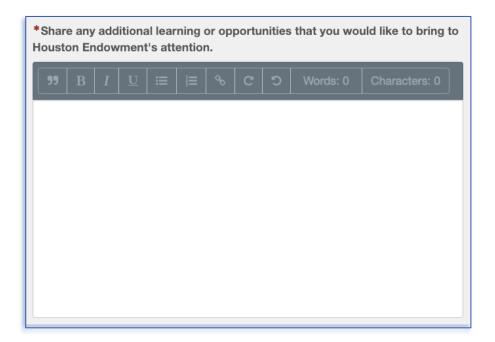
Paragraph with rich text

Paragraph fields are provided for prompts that require longer responses.

In addition to providing more space for your answer, they also include a grey formatting bar and a live word and character count.

The grey box labeled **Characters** provides a live count of your characters.

The grey box labeled **Words** provides a live count of your words.



Formatting bar symbols

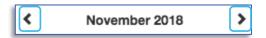


Field Type: Date

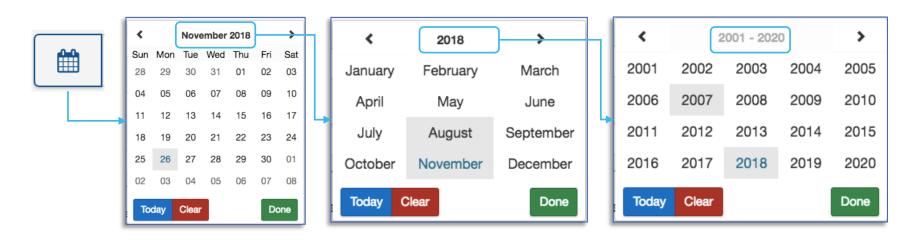
to a view of the current month.



You can use the arrows to navigate backward or forward in time.



To quickly navigate to different months or years, click the text (between the arrows) to view the level up. For instance, in the example below, if you are in a date view, clicking November 2018 will open a list of months; clicking 2018 will open a list of years. You can drill back down by selecting a Year, Month, and finally the day.



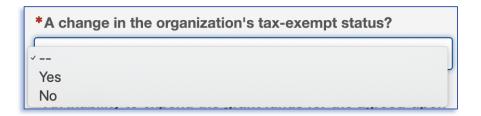
Other quick navigation options include clicking the blue **Today** button to select today's date or clicking the red **Clear** to start over.

Once you have selected the date, click **Done** and the selected date will populate the field.

Field Type: Dropdown Select and Upload

Dropdown Select

These fields are indicated by the presence of arrows () on the right side of the field. Click in the field to expose the dropdown menu. Select one of the options displayed.

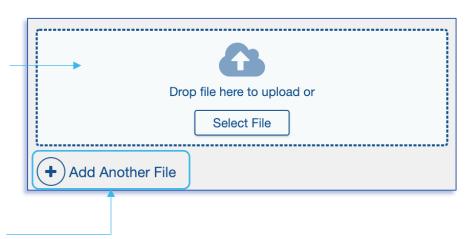


Upload

Within forms, you may be prompted to upload documents. When you see the upload box (right), you can either drop the file you want to upload by dragging it into the blue box or click **Select File** to open a window and search your computer's files.

We accept documents in the following formats: .jpg, .jpeg, .doc, .docx, .xls, .xlsx, .ppt, .pptx, and .pdf. Please do not include special characters (i.e., #: %*/(|)>?+) in your file names.

If only one box is present and you need to add additional files, click **Add Another File**. (Note: The system prevents you from uploading a document more than once. Each file name must be unique.)



A **successful upload** will be indicated by:

- the document name appearing as a blue hyperlink and
- a green bar labeled "Uploaded".

Remove an uploaded item by selecting the red trash can next to the green bar.

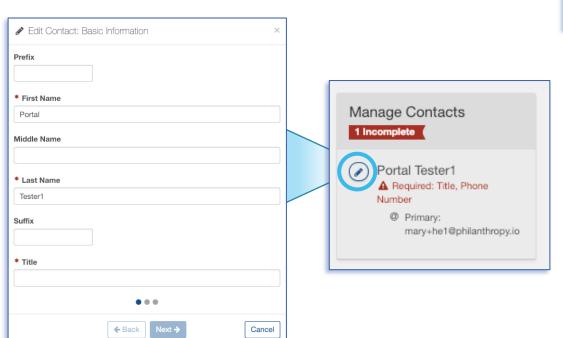


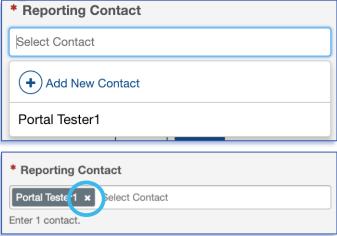
Field Type: Contact select

Contact select

This type of field will offer a dropdown list of your organization's contacts that are already in the system. **Select** the appropriate contact or click **Add New Contact** if the desired staff contact is not listed.

Once you **select a contact**, it will appear in the field highlighted in grey and in a box labeled Manage Contacts. If you wish to remove this contact, click the X next to the name in the field.





Manage Contacts

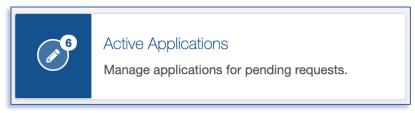
If one or more required field(s) is missing in the system, you will see an error message. Click the blue pencil icon to edit the contact's information.

The modal that appears is the same form that will appear should you click **Add New Contact**. Enter information in the required fields and use the buttons (**Back, Next,** and **Save**) to navigate through the modal. Once you have completed all required fields, click **Save**.

APPLICATIONS OVERVIEW

Accessing Applications

After logging in select **Active Grants** from any of the menus.



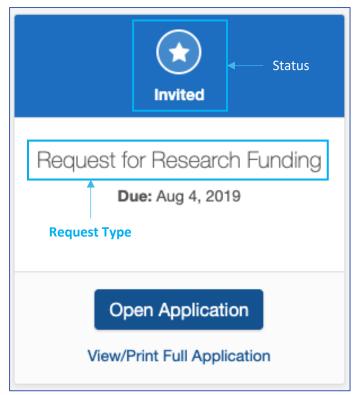
This will take you to a page that displays your application(s).

Each **application** will have its own **tile**. The **Open Application** button will take you to the application form. There are a few things to note about the tile. It displays:

- The Status of the application (Invited, In Progress, or Submitted).
- The **Request Type** (Request for...).
- The Due Date.
- The ability to View/Print the full application. To view the full application, click View/Print Full Application. A modal will appear and you will have the option to view (with or without your responses) or print it.

Once you have located the application you want to work on, click **Open Application**.

Application Tile



Overview: Application Types

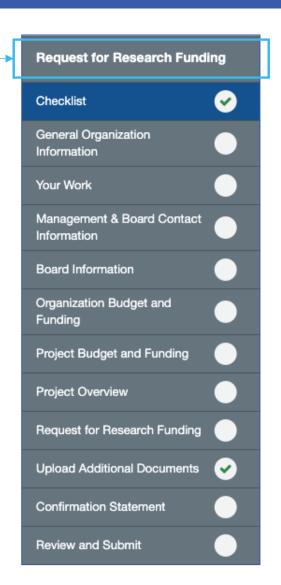
Houston Endowment uses **six application types**. You will be assigned an application type by your program officer that is inline with the type of funding for which you are being invited to apply. The application types are:

- 1. Request for Capacity Building
- 2. Request for Capital Improvements
- 3. Request for General Operating Support
- 4. Request for Project Support
- 5. Request for Public Policy & Engagement
- 6. Request for Research Funding

The **application type** displays on the application card and at the top of the steps menu.

Each form type includes several steps for you to complete. Applications have between 10 and 12 steps. (An example of the steps are shown at the right side of this page.) Each step has one or more questions/fields for you to complete.

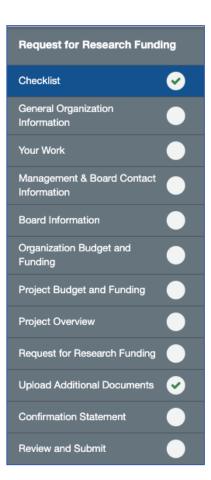




Overview: Steps

This is a high-level overview of the steps you may encounter as part of your application. *Please note that the steps vary for different application types*. The steps included in the application you have been assigned will appear on the right side of the application.

- Checklist: A brief introduction and list of items you will be asked for as part of your application.
- **General Organization Information:** Enter information about your organization, including contact information and Tax ID in this step.
- Your Work: Enter details about your organization's work and the areas it serves.
- Management & Board Contact Information: Add contact information for each requested role.
- Board Information: Respond to questions regarding your board and its engagement.
- Organization Budget and Funding: Add organization level information about your finances.
- **Project Budget and Funding:** If you are applying for a project, you will be asked for project specific financial information.
- Project Overview: Add information specific to your project.
- Request for...: Enter information specific to your request.
- Upload Additional Documents: Upload documents to support your application.
- **Confirmation Statement:** Verify the information you are submitting and confirm that you are authorized to submit the application.
- Review and Submit: Review your progress and, once all items are complete, submit.

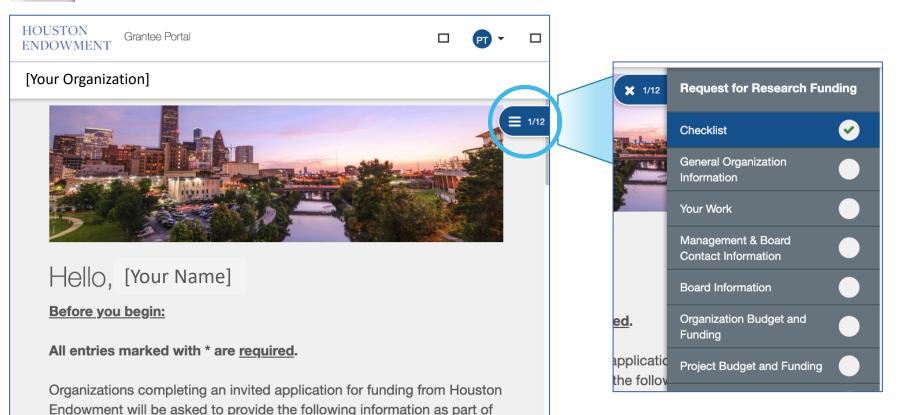


Mobile or Condensed View

If you are working on a mobile device or a condensed web browser, applications will display differently. The steps that display at the right on a computer will be hidden in a blue hamburger/drawer menu. Click on the blue icon, and a menu will slide out from the right side of the screen. Click it again to hide it.



The blue icon also displays which step out of the total steps you are currently viewing. In the example included here (left), it is the first step of twelve (1/12).



Request for Research Funding

Applications open with a Checklist step. This step tells you what you will need to successfully complete the application.

Note that the Checklist step has a green check mark. This is always the case because there is no action for you to complete on this step. As you complete the required fields on other steps, check marks will appear in the corresponding circle (or, if you flag the step, an orange flag will display). All steps must display a green check mark before you can submit an application.

Application Steps

Application Type →

Checklist General Organization Information Your Work Management & Board Contact Information Board Information Organization Budget and Funding Project Budget and Funding Project Overview Request for Research Funding Upload Additional Documents Confirmation Statement Review and Submit

Sample Checklist

Organizations completing an invited application for funding from Houston Endowment will be asked to provide the following information as part of the application process. Please ensure you have the most current version of all of the information requested below.

Contact & Board Information:

- Name, title, phone number and email for the organization's CEO/executive director
- Name, title, phone number and email for primary contact for the review of the request
- List of the current governing board (with current position/organization affiliation)
- Number of board meetings per year
- · Average board meeting attendance rate for the past year
- · Board member term limits
- Whether or not a board-approved Conflict of Interest Policy exists for your organization
- Any members of your board who are related to your organization's CEO/Executive Director
- . Board's performance goals and how those goals are developed and reviewed
- Total cash amount the board contributed to the organization in the last fiscal year
 Percentage of the board who contributed
- List of board committees, if applicable

Documents for Upload:

- · Most recently filed IRS Form 990 tax return
- . Most recently audited financial statements (if not available, a copy of your unaudited financial statements for the most recently completed fiscal year)
- · Current fiscal year's operating budget
- · Project-specific budget for each year of support requested (excluding General Operating Support requests)

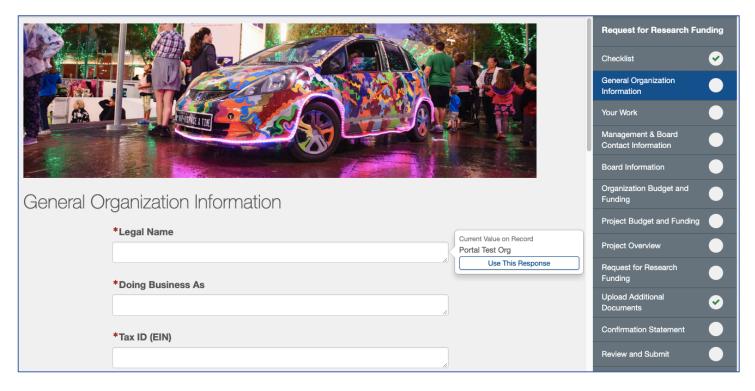
Start Application

Step: General Organization Information

In the **General Organization Information** step, enter your organization's name, Tax ID, website, legal and mailing addresses, and contact information.

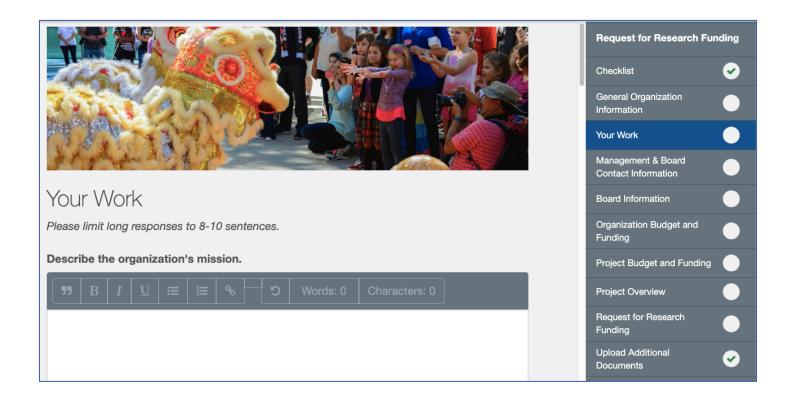
This step allows you to make use of or see what information we have on file for your organization. Hover over the field to see the current value we have on record. You can choose to Use This Response by clicking the button or update/correct what we have on file by typing directly into the text field.





In the **Your Work** step, you will answer questions about your organization's vision, mission, goals, and work. Please check the boxes next to the areas that will be served by the work outlined in this application.

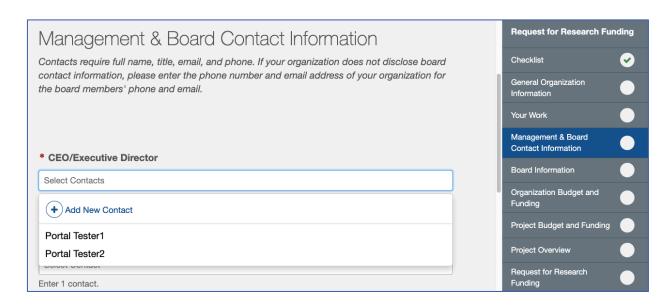
In the paragraph with rich text fields, you can use the formatting tools to format your response. Please note that your responses should be limited to 8-10 sentences.



Please add contact information for your organization's CEO/executive director, primary contact for this request, governing board's primary contact, and all members of your governing board.

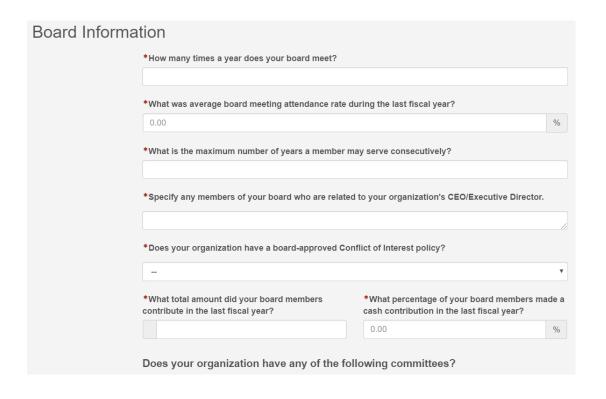
If you would like to include information about non-governing advisory boards or honorary/ emeritus board members, please do so by including an attachment in the "Other Documents" field on the Upload Additional Documents page. When adding board members, include the person's board position in the title field and any board committee memberships in the department field.

Please note: contacts require full name, title, email, and phone. If your organization does not disclose board contact information, please enter the phone number and email address of your organization for the board members' phone and email.



When you click on each field, you will see a dropdown menu of contacts we already have on file for your organization. Select the appropriate contact for each role, or, if they are not included in the dropdown menu, select **Add New Contact** to add them to our system. For more information on completing this type of field, see page 19.

This step asks you about your board and its participation, term limits, contributions, relationships, conflict of interest policy, and committees.



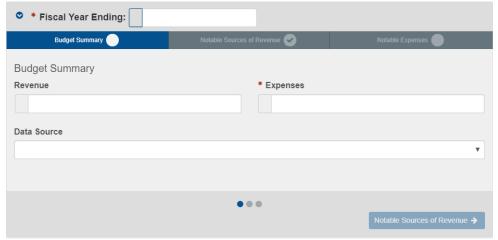


This step asks you to enter **amounts related to your budget and funding at the organization level** for at least one and up to five years.

Please enter summary information about your organization's budget for the most recently completed fiscal year. Houston Endowment asks all organizations to provide information about the sources of support for their general operating budgets. Please itemize your total sources of support for your most recently completed fiscal year under the Notable Sources of Revenue Tab.

These sources may include, but are not limited to, government grants, foundation grants, United Way allocations, earned income, investment income, proceeds from special events and individual contributions. If you have many small donors, provide an approximate count and aggregate amount (e.g., 36 individual donors; \$12,500). If vou are unsure where a source belongs, include it in the Contributions section with a clear description in the "name" field.

Please provide a clear description of each source along with the amount granted.



Note that for each Fiscal Year entry there are **three tabs to be completed**: **Budget Summary, Notable Sources of Revenue, and Notable Expenses**



This step asks you to enter **amounts related to your budget and funding at the project level.** Please provide information about significant committed or pending sources of support for the project, including government grants, foundation grants, United Way allocations, earned income, investment income, proceeds from special events, and individual contributions.

If you have many small donations, provide an approximate count and aggregate amount for committed support and a separate line item for pending support (e.g., 10 donors - \$5,000).

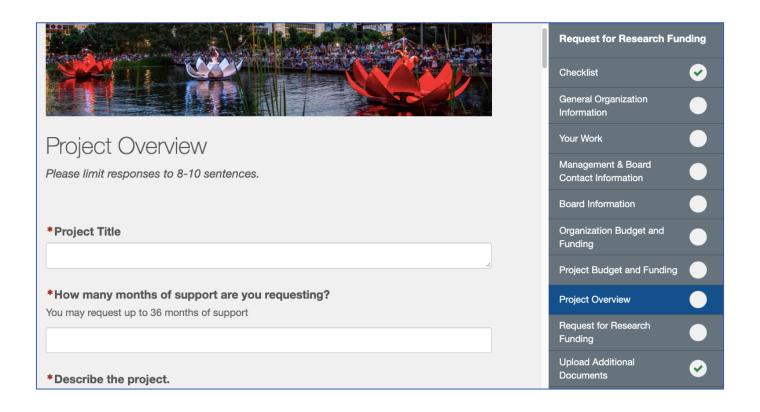
Include significant individual contributions and proceeds from special events. Follow the same guidelines for small donations in aggregating small amounts from special events (e.g., 10 donors/events - \$5,000).

* Project Budget and Funding Request for Research Funding * Project Year: 1 Checklist **(2)** Budget Summary Use this format to add at General Organization Information least one and no more than **Budget Summary** Your Work five years of funding information for the project. * Expenses * Requested Amount * Revenue Management & Board Contact Information **Board Information** Organization Budget and Funding Project Budget and Funding Notable Sources of Revenue **Project Overview** Request for Research + Add Another Project Year Total Revenue: \$0.00 Funding Enter at least 1 and no more than 5 years. Total Expenses: \$0.00 Upload Additional You have 1 currently added. **Documents Total Requested Amount: \$0.00**

Step: Project Overview

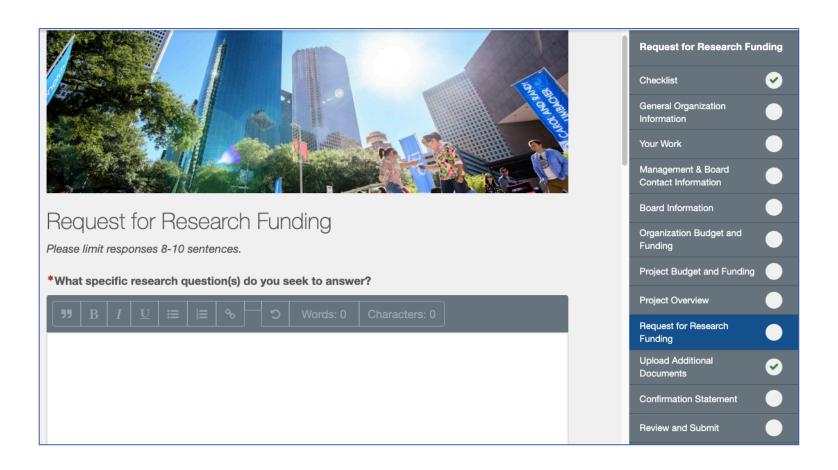
This step asks you to respond to **questions about the proposed project**. Please complete all required questions and limit longer responses to 8-10 sentences.

If you have a **project budget, use the upload button to attach it** to your application.



Step: Request for ...

This step asks you to respond to **questions specific to the type of request** for which you are applying. Please complete all required questions and **limit longer responses to 8-10 sentences.**

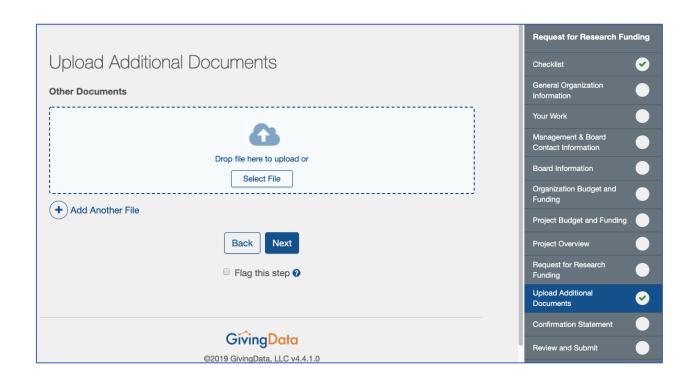


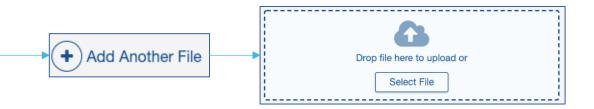
If you have additional files that you want to submit with your application, you can upload them in this step.

This is an optional step. You are not required to add additional documents, so this step will display as complete with a green check mark whether or not you include additional documents.

Remember, if you need to add more than one attachment, click **Add Another File**.

An additional Upload button will appear.



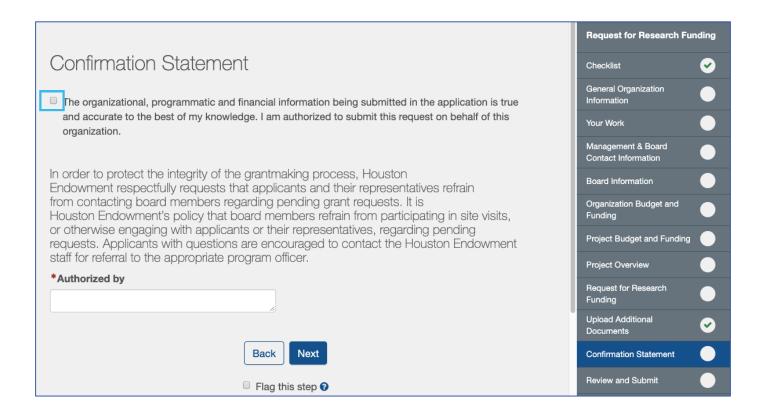


Step: Confirmation Statement

After you complete all previous steps, you will verify the information entered.

Read the statement carefully. If you agree, click the check box. Then add your initials to the Authorized by text field and click Next.

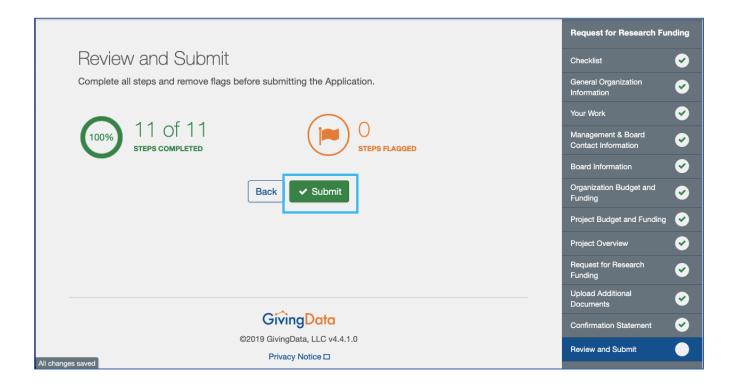
Not done? Return to a previous step or revisit a flagged step by using the **Back** button or clicking on the step from the menu on the right side of the page.



Review and Submit displays the percent and number of steps completed and the number of flagged steps.

If all steps have green check marks and are completed to your satisfaction, submit the application by clicking the green **Submit** button. (This button will shaded grey until all steps are completed.)

Note: You will not be able to make edits after you click Submit. If you need to make a change after you submit the application, please email grantsupport@houstonendowment.org or call (713) 238-8150.



Successful Submission



After you click **Submit**, a confirmation screen (above) will display.

You can use the **Return Home** link to go to the Grantee Portal Home page or use the top menu to navigate the portal.

You will also receive a confirmation email (right).





In the Applications section, you will see a tile for each application. The icon displays green to indicate that it has been submitted (left). From here you can **View/Print Full Application** or **Open Application** as read-only.

If you need to make any changes to the application, contact grantsupport@houstonendowment.org or call (713) 238-8150.

FREQUENTLY ASKED QUESTIONS

FAQs

What kinds of documents can I attach in GivingData?

We accept the following kinds of document formats: .jpg, .jpeg, .doc, .docx, .xls, .xlsx, .ppt, .pptx, and .pdf. Please do not include special characters (i.e., #: % * (|) > ? +) in your file names. Each file name must be unique.

Are all data fields within the online form required? How do I know which ones are and which ones are not?

Not all fields are required. A red asterisk (*) will indicate a required field.

Can I preview the questions that I will be required to complete?

Yes. Information about typical questions is found within this guide. You can also preview the form and print it once you are in the system by clicking View/Print Full Application.

Can Houston Endowment see my responses before I submit my report?

Technically, the system allows it but it is not the practice of Houston Endowment to access incomplete applications.

Can I copy and paste information from other documents into the online portal question fields?

Yes. The system allows you to copy and paste information from other documents. Advanced formatting (italics, bold, bullets, etc.) may not be preserved.

Are there word or character limits on my responses?

No, there are no word or character limits on any of the paragraph fields. Please try to be as concise as possible while answering the question completely. For the longer paragraph fields, we ask that you limit your responses to 10 sentences.

Do I have to complete the entire grantee application in one sitting?

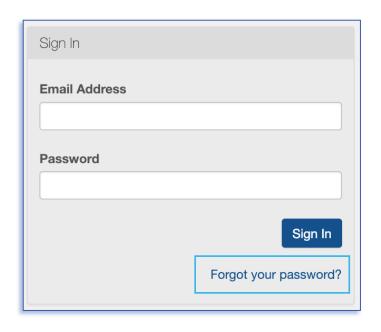
No. You may log in and out as often as you like. Answers autosave as you work. (Text in the lower left of the screen will indicate when the system is saving your responses and when your changes are saved.)

I don't have the Chrome Browser. Can I use this portal?

Yes. GivingData works in other browsers. You can use your preferred browser, or, if you want to install Chrome, visit www.google.com/chrome and follow the instructions.

If you have questions about the system, please email grantsupport@houstonendowment.org or call (713) 238-8150.

Forgot your password?



If you forget your password, don't worry. You can easily reset it yourself.

From the Sign In page (houston-portal.givingdata.com) click **Forgot your password?**

It will take you to a new window where you can:

- Enter your Email Address in the box.
- Click Send Link.

A green box will appear at the bottom left of your screen confirming that an email was sent to the email address you entered. Follow the instructions in the email you receive to reset your password.

